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Social media community guidelines

We encourage our social media community members to engage in discussions with us. Please feel free to ask questions, comment, share our posts, and discuss. When you do, we ask that you make sure your contributions are respectful, courteous, and constructive. We accept that disagreements will happen; however, we will not tolerate when disagreements turn offensive. Please do not insult other community members or be disrespectful. When you disagree with something someone has said, please say so in a polite manner, and please provide sources for any information you cite, if you can.

To put it another way:

We will not tolerate threatening, abusive, harassing, intimidating, libelous, defamatory, obscene, vulgar, pornographic, profane, indecent, illegal or unlawful content. We will not tolerate spam, which we define as promotion of commercial interests or repeated posting of the same content. Posts violating these requirements may be removed at any time and without notice. We also ask that you keep conversations on-topic with the original post. Our community members normally get along very well, and

discussions can veer in a number of interesting directions. We ask that you help us keep focus by providing meaningful, relevant content to the members of our community.

This page is intended to answer questions and provide support for patients, physicians and the community. However, some questions really need the attention of medical experts. When questions get very technical, or when responding publicly may violate your privacy, we may send you a private message or direct you to a phone number to speak to a professional to address your concerns. Our social media pages are monitored during business hours only, so please allow 24 hours for us to respond to your comments. And, as always, in case of an emergency, dial 911.

Terms and conditions

Thank you for participating, and welcome!

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 - Not violate local, state, federal and international laws and regulations
 - Not submit disruptive, threatening, abusive, profane, harassing, embarrassing, defamatory, derogatory, libelous, obscene, hateful or racial content
 - Not submit product and service advertisements and endorsements
 - Not submit content which can be construed as political lobbying
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